



Quality Care Anywhere with Telehealth

Telehealth bridges the mileage gap between you and your VA health care providers.



HOME TELEHEALTH (HT)

Home Telehealth is monitoring patients in the home through monitoring/messaging devices and /or toll-free phone interaction. Veterans may also receive services in conjunction with a “live” video connection. Contact your Facility Telehealth Coordinator for availability and types of services.

Ask Your Provider if Telehealth Would Work for You!

Aleda E. Lutz VA
Telehealth Coordinator
1-800-406-5143
Extension 11120

CLINICAL VIDEO TELEHEALTH (CVT)

Clinical Video Telehealth is real-time video interaction between a patient and a clinician. CVT provides Veterans opportunities to see a variety of clinical specialists within close proximity to home. Veterans may be able to receive some services via a home computer (CVT to home). Services vary within VISN facilities.

STORE AND FORWARD TELEHEALTH (SFT)

Store and Forward Telehealth is taking an image at one location, uploading, transmitting, and having the image interpreted by a specialty provider at another location. SFT modality allows Veterans to be screened more timely and decreases lengthy wait times for traditional appointments. Services vary within VISN facilities.

SECURE MESSAGING (SM)

Secure Messaging is an electronic bi-directional communication between patients and their health care teams. It allows patients with an upgraded MyHealthVet account the opportunity to send messages to their health care teams regarding non-urgent health-related issues. Visit: <https://www.myhealth.va.gov> to learn more.