

VA



U.S. Department
of Veterans Affairs

News Release

Aleda E. Lutz VA Medical Center
1500 Weiss Street
Saginaw, MI 48602

FOR IMMEDIATE RELEASE

February 4, 2016

Contact: Carrie Seward, Public
Affairs Officer
(989) 497-2500, extension 13020
carrie.seward@va.gov

Aleda E. Lutz VA to hold Access Stand Down on February 27, 2016

The Department of Veterans Affairs (VA) is committed to providing timely access to care for all Veterans. We strive for all Veterans to have safe, high-quality, personalized, and timely care wherever they receive their health services. Therefore a nation-wide VA Access Stand Down will be held at each VA on Saturday, February 27, 2016.

The Aleda E. Lutz VA in Saginaw will be holding their Access Stand Down to address both strengths and points of improvement regarding access to care for our Veterans across medical services and programs. Facility and clinical services leadership will be assembling on February 27, 2016, to discuss and reinforce the many strong processes in place which currently position the VA in Saginaw to be proactive in providing timely access to health care for Veterans.

Leadership and staff will also take the opportunity to discuss a number of access-related topics and develop action plans we can generalize and apply across several growing medical services within the VA Medical Center and our nine Community Based Outpatient Clinics.

Our goal for this Access Stand Down is for our leaders and staff to determine beneficial work processes that will ultimately result in positive patient outcomes. Areas of specific focus will include a thorough review of pending consults greater than 30 days for Optometry, Audiology, and Podiatry clinics. The team will also review STAT consults greater than 30 days. This work will help us identify opportunities to decrease pending consults and appointments in these areas, to assure Veterans are receiving the quality care they need in a timely and efficient manner. In addition, clinics will be held on February 27, 2016 in these areas.

Our priority continues to be providing the very best in care and services to Veterans and their families and we strive every day to work on issues to help improve the care experience.

The Aleda E. Lutz VAMC in Saginaw, Michigan operates an 81-bed skilled nursing and rehabilitation Community Living Center, with an additional 8-bed acute medicine and telemetry wing. It provides care to over 34,700 Veterans in a 35-county geographic

area, from mid-Michigan to the Mackinac Bridge. Veterans also receive care at one of our nine VA Community Based Outpatient Clinics located throughout Michigan. More information about this VA can be found at www.saginaw.va.gov.

###