



## My Healthvet Registration 1-2-3

Open your free My Healthvet account to order medication refills, e-mail directly to your VA Providers, view your VA appointments & Lab Test results anytime through the Internet! It's simple!

1. Open the internet to [www.myhealth.va.gov](http://www.myhealth.va.gov)



2. Click on : Register Today

3. Fill out the requested information. \* Indicates Required Information
4. Type your name exactly as it appears on your VA “Discharge Instruction Sheet” or VA ID Card. If they show only your Middle Initial or no Middle Name, do the same when registering.
5. In the section: **RELATIONSHIP TO THE VA**- You must indicate that you are a VA Patient before you can access VA Prescription Refill and future MHV features
6. In the section: **ACCOUNT INFORMATION**- you must create a User ID and Password.
7. **Your User ID** must be unique, must contain no spaces, may be a combination of letters and numbers, must be 6 to 12 characters in length and is not case sensitive.  
Examples Include: Starfish8, JESmith, 1233bc
8. **Your Password** Must be 8 to 12 characters in length, have at least one letter and one number, have at least one special character (e.g., !, #, %), have no spaces, be case sensitive and not be the same as the User ID .  
Examples Include: #1veteran, some\_pass1, giveme\$100
9. You will be asked to answer 2 “Hint Questions” which will help you if you forget your Password. The answers are “Case Sensitive”. If you write them in Capital Letters while registering, you will need to write them the same way every time you use them.
10. You must accept [Terms & Conditions](#) and the [Privacy Policy](#)
11. Click on **SAVE**
12. Write down your User ID, Password and answers to your reminder Questions exactly as you wrote them during registration and keep them in a safe place such as your wallet.
13. As soon as you successfully start your Account you will be able to order refills of your VA Medications. In order to use the other special features you need to do a one-time **In-Person Authentication**. That is done by signing a form in the Release of Information Office or on your Primary Care Provider’s Team. Ask your nearest VA Employee for the best location.

**For Problems or questions contact: Lynn Campbell-MHV Coordinator at:  
1-989-497-2500 extension 11874 or 1-800-406-5143 extension 11874**