



MyVA Journey for Leaders and Employees December 30, 2015

The Secretary for Veterans Affairs, Bob McDonald, and Under Secretary, Sloan Gibson, delivered “Leaders Developing Leaders” training to hundreds of VA’s top leadership team to include VA Medical Center Directors.

This training is built around key goals to include:

- Leaders being proactive in transforming VA.
- Building teamwork and developing teachable points of view for the VA.
- Learning new concepts and tools to develop leadership skills.
- Utilizing skills to implement a project which will have a positive impact for the VA.

Our VA Medical Center Director embarked on this training and promptly came back to The Aleda E. Lutz VA Medical Center to train our leaders on the same goals and strategies. We have held additional sessions with our Service Chiefs and mid-level management team.

Our VA is also engaging all staff in VA 101 training to better equip them with basic VA knowledge, no matter their job title, so they have a better understanding of all three components of the VA which includes Veterans Health Administration, Veterans Benefits Administration, and National Cemetery Administration.

It is our goal at the Aleda E. Lutz VA Medical Center to work toward:

- Improving the Veteran Experience
- Improving the Employee Experience
- Improving our internal support services
- Establishing a culture of continuous improvement
- Enhancing strategic partnership

VA employees will work toward these goals by consistently engaging our core values of I.C.A.R.E.

Integrity To act with high moral principle. Adhere to the highest professional standards. Maintain the trust and confidence of all with whom I engage.

Commitment To work diligently to serve Veterans and other beneficiaries. Be driven by an earnest belief in VA’s mission. Fulfill my individual responsibilities and organizational responsibilities.

Advocacy To be truly Veteran-centric by identifying, fully considering, and appropriately advancing the interests of Veterans and other beneficiaries.

Respect To treat all those I serve and with whom I work with dignity and respect. Show respect to earn it.

Excellence To strive for the highest quality and continuous improvement. Be thoughtful and decisive in leadership, accountable for my actions, willing to admit mistakes, and rigorous in correcting them.

It is our objective in 2016 and beyond that you will see your VA and its employees striving to do the above; to be a better health care team and a better organization that can help you have better health outcomes.