

Veterans Gazette

Quarterly Newsletter for Veterans and Visitors | WINTER 2016



*Progress Being Made on New Pavilion
for Veteran and Employee Activities*



*A Covered Walkway Is Being
Constructed from North Parking Lot to
Community Living Center Entrance*



VA



U.S. Department
of Veterans Affairs

Greetings and a Happy New Year:

I'd like to begin by letting you all know we continue to improve access and have recently made great strides to allow Veterans with urgent primary care or mental health needs the opportunity for same-day access. We've also implemented direct scheduling into our optometry and audiology clinics for routine exams. Both of these efforts is an example of our commitment to enhancing your care experience and delivering that care when you need it.



Our VA continues to be a five (5) star facility on the SAIL (Strategic Analytics for Improvement and Learning) report, which includes a number of clinical and administrative performance measures.



We have named a new Associate Director for our facility, Mr. Chris Cauley, who will manage our business operations, infrastructure, and more. He now completes our top leadership team.

Our VA is also committed to becoming a High Reliability Organization through a series of actions necessary to decreasing risks and minimizing patient harm.

We are looking forward to continued, positive progress in 2017!!!

*-Dr. Ginny Creasman
Medical Center Director*

***Integrity
Commitment
Advocacy
Respect
Excellence***

New Associate Director Named



"I'm very fortunate and excited to call Aleda E. Lutz VA Medical Center my new home. I've worked the last 8 years at the VA Ann Arbor Healthcare System and always heard great things coming out of Saginaw and didn't hesitate when the opportunity presented itself. The culture is just what I had heard; great people providing excellent service. During Veteran Town Hall meetings I hear the same from the Veterans and I look forward to carrying that tradition forward."

-Chris Cauley, Associate Director



Chris Cauley was appointed Associate Director of the Aleda E. Lutz VA Medical Center, November 13, 2016.

In this role, he has responsibility for oversight of Business Operations to include Facilities Management, Business Office, Nutrition and Environmental Service, Police, Prosthetics, Logistics, Fiscal Management, Human Resources, Privacy, and Voluntary Services.

Previous to this assignment he served as the Executive Assistant to the Associate Director at the VA Ann Arbor Healthcare System. In this role, he had oversight responsibilities of Finance, Health Administration, Human Resources, Facilities Management, Logistics, Safety, and Managerial Cost Accounting.

Mr. Cauley has worked at the VA for more than 20 years with increasing levels of responsibility. He previously served as Acting Associate Director in Danville, IL, and also Assistant Director for the VA Ann Arbor Healthcare System.

Other positions he has held include Chief, Prosthetics and Sensory Aids, Education Specialist, and Kinesiotherapist. His areas of interest include professional development and mentoring.

He has a Bachelor of Science degree in Kinesiology from the University of Illinois and a Masters Degree in Health Administration from Independence University. He is a Fellow of the American College of Healthcare Executives and board-certified in healthcare management. Mr. Cauley is a certified Mentor through Veterans Health Administration (VHA) and is a graduate of the VHA Health Care Leadership Development Program.



A local Veteran Service Organization greeted Veterans on November 10, 2016 in Honor of Veterans Day



The Marine Corps League celebrated it's birthday with Veterans in our Community Living Center on November 10, 2016



A Veteran Caregiver Retreat was held in November 2016. Several caregivers participated in a host of activities and support sessions sponsored by our VA.

Veteran Caregiver Conference Call Scheduled for February 22, 2017. Contact 989-497-2500, Extension 11953 to register.



Interlochen Center for the Arts worked with Veterans to creatively express themselves through working with ceramic art.

**Same Day Services for
Primary Care and Mental
Health**

Our VA has made improvements to allow for same day services for primary care and mental health. Veterans who have a medical need requiring same-day attention should contact their Primary Care Team or Mental Health.

Parking Lot Shuttle

Any Veteran or visitor needing a ride from the parking lot shuttle may call 989-497-2500, Extension 13134.

Direct Scheduling

Veterans may now request an appointment with Optometry or Audiology without going through their primary care provider. Veterans can call 989-497-2500, Extension 11400 to make those appointments.

**Cashless Beneficiary
Travel**

Effective January 1, 2017, our VA no longer makes cash payments for Beneficiary Travel claims. Payment will be in the form of Direct Deposit or a check mailed to the Veteran's home.

**MyVA311
(844-698-2311)**

The introduction of 1-844-MyVA311 (698-2311) is the first step in providing Veterans and their families who don't know what other number to call with one number to contact VA. By calling MyVA311, Veterans will receive assistance to connect to the correct VA or program office.

**Veteran Resources
Abundant in Michigan**

Veterans can Dial 211 with a Veteran issue/need and a Veterans' Representative can assist. They may also visit the website or call the number below:

Visit www.michiganveterans.com

Call 1-877 MichVet (800-642-4838)

Influenza Season:

Flu vaccines are available at any of our VA locations. Veterans may also take their VA I.D. Card to Walgreens for a flu shot.



In Michigan Toll Free 800-406-5143**Suicide Prevention Coordinator**

989-497-2500, extension 11778

Former Prisoner of War Advocate

989-497-2500, extension 11798

Military Sexual Trauma Coordinator

989-497-2500, extension 15713

Multiple Sclerosis Coordinator

989-497-2500, extension 11440

Spinal Cord Injury Coordinator

989-497-2500, extension 11783

Transition Care Management

989-497-2500, extension 11794

VA Caregiver Support Coordinator

989-497-2500, extension 11953

Veterans Justice Outreach Coordinators

989-497-2500, extension 11916
or extension 11694

Women Veterans Coordinator

989-497-2500, extension 11560

**Veterans
Crisis Line**



1-800-273-8255
PRESS 1

CMYK

***PTSD Awareness
Learn, Connect, and
Share
Visit
www.ptsd.va.gov***

**Saginaw VET Center
Readjustment Counseling
Services
5360 Hampton Place
Saginaw
(989) 321-4650**

**Clement C. VanWagoner**

Department of Veterans Affairs
Community Based Outpatient Clinic
180 North State Avenue
Alpena, Michigan 49707
989-356-8720

**Bad Axe Veterans Affairs**

Community Based Outpatient Clinic
1142 S. Van Dyke Road
Bad Axe, MI 48413
989-269-7445

**Cadillac Veterans Affairs**

Community Based Outpatient Clinic
1909 N. Mitchell Street
Cadillac, MI, 49601
231-775-4401, Ext. 11410

**Cheboygan County**

Community Based Outpatient Clinic
14540 Mackinaw Highway
Mackinaw City, MI 49701
231-436-5176

**Clare Veterans Affairs**

Community Based Outpatient Clinic
11775 N. Isabella
Clare, MI 48617
989-386-8113

**Gaylord Veterans Affairs**

Community Based Outpatient Clinic
806 S. Otsego
Gaylord, Michigan 49735
989-732-7525

Community Based Outpatient Clinics

Grayling Veterans Affairs

Community Based Outpatient Clinic
1680 Hartwick Pines Road
Grayling, Michigan 49738
989-344-2002



Oscoda Veterans Affairs

Community Based Outpatient Clinic
5671 Skeel Avenue
Oscoda, Michigan 48750
989-747-0026, Ext. 11411



Traverse City Veterans Affairs

Community Based Outpatient Clinic
3271 Racquet Club Drive
Traverse City, Michigan 49684
231-932-9720, Ext. 11412



Grand Traverse VA Clinic

Mental Health and Physical Therapy
880 Munson Avenue
Traverse City, Michigan 49686
231-932-9720, Ext. 11412



Veterans Affairs Healthcare Annex

4241 Barnard Street
Saginaw, MI 48603

Aleda E. Lutz VA Medical Center

**1500 Weiss Street
Saginaw, MI 48602
1 800 406 5143**

**Call Center Extension 11230
Tele Nurse Extension 11240**

www.saginaw.va.gov

Facebook:

www.facebook.com/VASaginaw

MyHealtheVet:

www.myhealth.va.gov