



Aleda E. Lutz VA Medical Center
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Saginaw, MI 48602

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News Release

FOR IMMEDIATE RELEASE
March 20, 2020

We invite any media interested in interviewing our VA staff to learn more about care and services to contact our Public Affairs Officer at 989-497-2500, extension 13020 or e-mail carrie.seward@va.gov

Aleda E. Lutz VA to shift operations in preparation for COVID-19 surge
Part of a tri-state maneuver to preserve resources and equipment for sickest Veterans

The Aleda E. Lutz VA will begin shifting operations to preserve resources this weekend in preparation for an anticipated surge of COVID-19 patients. This is part of a tri-state operation, including VA Medical Centers across Veterans Integrated Service Network (VISN) 10. VISN 10 oversees all VA Medical Centers in Cleveland, Columbus, Chillicothe, Dayton, Cincinnati, Northern Indiana, Indianapolis, Detroit, Saginaw, Battle Creek, and Ann Arbor.

Effective Monday, March 23, 2020, community based outpatient clinics (CBOCs) in the following areas will temporarily move to triage and virtual care only. This includes the VA CBOCs in Alpena, Bad Axe, Cadillac, Clare, Cheboygan, Gaylord, Grayling, Oscoda, and Traverse City. At these locations, routine appointments will be converted to virtual care, as appropriate.

“This measure is in the best interest of our nation’s heroes,” said Dr. Barbara Bates, Medical Center Director. “We are working to eliminate unnecessary face-to-face contact to help minimize the spread of COVID-19 and maximize our resource allocation to help treat the sickest Veterans. We remain open for business and our mission is unchanged from the charge President Abraham Lincoln gave us more than 150 years ago: To care for him who shall have borne the battle.”

For Veterans in these affected areas who have questions about routine medical care or required lab work, please contact your Community Based Outpatient Clinic Primary Care Team at the number listed below, or secure message them using MyHealthVet.

VA LOCATION	TELEPHONE #	EXT.
	800-406-5143 or	
SAGINAW	989.497.2500	11230
COMMUNITY BASED	TELEPHONE #	EXT.

OUTPATIENT CLINICS		
ALPENA	989.497.2500	13510
BAD AXE	989.497.2500	13540
CADILLAC	989.497.2500	11410
CHEBOYGAN	989.497.2500	13560
CLARE	989.497.2500	13530
GAYLORD	989.497.2500	13520
GRAYLING	989.497.2500	13550
OSCODA	989.497.2500	11411
TRAVERSE CITY	989.497.2500	11412

For those needing **PHARMACY REFILLS:**

Pharmacy Call Center – Extension 11705 (open during business hours)

Automated Refill Line – Extension 13990 (requires SSN and prescription number on bottle or package.

Veteran may also request refills using MyHealtheVet.

The Aleda E. Lutz VA greatly values our Veterans’ understanding and flexibility as we continue to adapt to new information and combat this global pandemic. We are committed to the health care needs of all Veterans, and look forward to returning to normal operations as soon as we can.

The Aleda E. Lutz VAMC in Saginaw, Michigan operates an 81-bed skilled nursing and rehabilitation Community Living Center. It provides care to over 37,400 Veterans in a 35-county geographic area, from mid-Michigan to the Mackinac Bridge. Veterans also receive care at one of our nine VA Community Based Outpatient Clinics located throughout Michigan. More information about this VA can be found at www.saginaw.va.gov.

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