Aleda E. Lutz VA Medical Center Announces Direct Scheduling for Optometry and Audiology

Many positive changes have occurred at the Aleda E. Lutz VA Medical Center to improve access to care. One such effort is direct scheduling for routine optometry and audiology appointments.

Previously, Veterans were required to visit their primary care provider for a consult/referral to those clinics. However, this has now changed and Veterans who are eligible for VA health care can call directly to make those appointments for optometry and audiology care.

Veterans will be able to contact optometry and audiology clinics directly by calling 989-497-2500, Extension 11400 to schedule an appointment. This change eliminates an unnecessary visit to primary care and improves the timeliness of Veterans receiving their care for their optometry and audiology needs. However, if the Veteran is experiencing an urgent medical optometry or audiology need, they may contact their primary care team or present to urgent care as appropriate.

“Our goal is for Veterans to experience a much easier process and a more positive health care encounter with this direct scheduling change,” stated Medical Center Director, Dr. Ginny Creasman.

The Aleda E. Lutz VAMC in Saginaw, Michigan operates an 81-bed skilled nursing and rehabilitation Community Living Center, with an additional 8-bed acute medicine and telemetry wing. It provides care to over 35,400 Veterans in a 35-county geographic area, from mid-Michigan to the Mackinac Bridge. Veterans also receive care at one of our nine VA Community Based Outpatient Clinics located throughout Michigan. More information about this VA can be found [here](#).