Are You A Veteran or Know a Veteran Who May Need Assistance with Medical Appointments?

The Veteran Appointment Request (VAR) App Can Help

The web-based Veteran Appointment Request (VAR) app is now available at the Aleda E. Lutz VA effective April 24, 2017.

If Veterans currently receive VA care at the Aleda E. Lutz VA, or one of the Community Based Outpatient Clinics throughout Michigan, VAR makes it possible for them to manage medical appointments while on-the-go. Veterans can access VAR from any computer or mobile device with an internet connection.

In addition to scheduling appointments, they can use VAR to track appointment details and the status of their requests, send messages about requested appointments, receive notifications and cancel appointments. Through VAR, they can clearly designate preferred times and dates when they would like to make primary care appointments with their VA care team.

VA is continuing to expand VAR’s functionality to include additional clinics across the country and will incorporate appointments with specialists in the future, including audiology, optometry and more.

“VAR allows Veterans the opportunity to manage their medical appointments with flexibility and ease,” said Dr. Deyne Bentt, Chief Health Informatics Officer at the Washington, D.C. VA Medical Center and Clinical Director of Mobile Health Deployment and Evaluation within the Veterans Health Administration’s Office of Connected Care. “VA hopes the ability to submit a request at any time of day will help to simplify scheduling for our Veterans.”

The app is now available from the VA App Store at http://mobile.va.gov/app/veteran-appointment-request, where you can also find more information about how to use the app. If Veterans have questions about VAR, they may call 1-800-406-5143, Extension 11414. For more information about other VA Mobile apps, visit mobile.va.gov/appstore.
The Aleda E. Lutz VAMC in Saginaw, Michigan operates an 81-bed skilled nursing and rehabilitation Community Living Center, with an additional 8-bed acute medicine and telemetry wing. It provides care to over 35,400 Veterans in a 35-county geographic area, from mid-Michigan to the Mackinac Bridge. Veterans also receive care at one of our nine VA Community Based Outpatient Clinics located throughout Michigan. More information about this VA can be found at www.saginaw.va.gov.

###